Mindfulness

- ▶ State of active, open attention on the present.
- Observe thoughts and feelings from a distance, without judgement.
- ▶ A form of healing and resilience-building.

Empathy

- Builds self-worth.
- Ability to see ourselves and everyone around us as having value.
- ► The "happy" effect of oxytocin, the hormone that is released.
- ► Compassionate work culture encourages teams and organizational success.

Acceptance

- Own what is happening.
- Understanding that stress/pain is a part of living that ebbs and flows.
- ► Best coming to terms with life rather than ignore it, repress it or deny it.
- Resist the urge to blame others or external forces.
- Learn from mistakes, find meaning in challenges rather than seeing yourself as a victim.

Internal Control

- Belief in control of own life rather than outside forces.
- A realistic view of the world facilitates dealing with stress.
- More solution-oriented resulting in a greater sense of control, which brings less stress.

Optimism

- See the positives in situations supports belief in inner strength.
- Avoids victim mentality and nurtures empowerment.

Support

- ► Know the value of social support and seek supportive friends and family.
- Seek out people who give us the space to work through our emotions.
- Listen and offer encouragement without trying to rush to advise

Sense of Humor

- Ability to laugh at life's difficulties.
- Perceive issues as a challenge, rather than a threat.
- Reduces the level of stress hormones and increases the level of health-enhancing hormones, like endorphins.

Self-care

- Develop skills to take care of yourself
- Reading, journal writing or meditating, physical exercise, listening to music, taking a bath or relaxing with friends.
- Any activity that inspires you, nourishes your soul, helps recharge your batteries.
- Make it a priority.

